

Inspection and Certification Ch	necklist – ICE & PHEV		:plus	
1.0 Dealer and Vehicle Information				
Dealer Name			Dealer Number	1
Model VIN Audi Certified Pre-Owned Technician Name (Figure 1987) Important: The following information must be completed.	,	Colour	Kilometres Inspection Date Corresponding R/O #]
Caution: Audi Canada reserves the right to deny Audi C for retail sale until the certification request is in the Ap	ertified Pre-Owned certification. Do not offer a			
1.1 Audi Achtungs (Stops!) If any of the following answers are NO, the vehicle cannot be also and the control of the following answers are NO, the vehicle cannot be also and the control of the control	a Vehicle History Report? Enter eight digit CAR st 4 months or for a minimum of 3,000 kilome um, with no more than 112,000 km (0-6 MYs of past modifications (chassis, body, or perfor using levels 1, 2? tensive or unreasonable service history?	RFAX Canada verification code: etres? old) or 140,000 km (7-8 MYs o	ld)?	
1.2 Pre-work Y N 8. Does the paperwork match the VIN and vel Y N 9. Is the model year of the vehicle confirmed? Y N 10. Are all major scheduled maintenance (inclu Y N 11. Is the Owner's Manual present? Y N 12. Perform HV battery classification as per ter Y N 13. Has the diagnostic test and appropriate VA Note: Any DTC's present must be addressed by Y N 14. Has the 12V battery condition test (VAS Te Y N 15. Upload complete diagnostic log to the Pap Y N 16. Has it been confirmed that all Safety Recal Y N 17. Is the vehicle still covered under the origin	ouding oil changes) performed up to date? st plan and visual (Service bulletin in Elsa #205 St tester (GFF) been run? before proceeding. If report uses in-charge, use Cost) been run? erless GFF Server (once before and once after rols, RVUs and Service Actions have been closed?	GRX 3000.		
1.3 Pre-determination	acmanaractarer 5 warranty:			

18. In your opinion, is this vehicle a good candidate to become certified?

If no, stop and notify the Service Manager and the Certified Pre-Owned Manager. If yes, continue through the checklist. Note: All electrified vehicle inspections are required to be performed by an HVT - High Voltage Technician or HVE - High Voltage Expert.

2.0 Road Test Meets Audi Requirements Meets Audi Requirements 2.1 Engine, drivetrain and operation Y N R X Y N R X 19. Starter operation/starting 30. Steering 20. Fuel pump noise 31. Suspension noise/operation/performance N R X N R 21. Engine performance idle/noise/vibrations Y N R X 32. Overall vehicle driveability Y N R X 22. Smooth acceleration/deceleration 33. Speedometer, odometer, trip-meter function N R 23. Transmission and shift points 34. Navigation system, media devices Y N R X Y N R X 24. Transmission/transaxle noise 35. Driver assist: side assist, lane assist, adaptive cruise control, N R 25. Shift interlock Y N R X niaht vision 36. Check operation of regenerative braking, confirm power enters 26. Clutch operation 27. Exhaust noises/odours Y N R X charge range while braking. Note: cannot regenerate at 100% battery . Check operation of EV mode (PHEV) 28. Brakes N R X 29 ARS function (warning lamp not illuminated)

29. ABS function (warning lamp not illuminated)	Υ	Ν	R	X	37. Check operation of EV mode (PHEV)	Y	N	R	×
3.0 Interior of Vehicle									
3.1 Front Interior	Meets	Audi R	equire	ments		Meets	Audi R	equire	ments
38. All keys are present (two main keys minimum)	Υ	Ν	R	×	59. HVAC/blower/climate control/vents	Υ	Ν	R	×
39. Warning lights and messages	Υ	Ν	R	×	60. Gear shift handle/indicator/shift interlock	Υ	Ν	R	×
40. Onboard computer	Υ	Ν	R	×	61. Parking brake switch	Υ	Ν	R	×
41. Hazard lights, dash/console switches	Υ	Ν	R	×	62. Foot pedals/operation and covers	Υ	Ν	R	×
42. Driver/passenger airbags	Υ	Ν	R	×	63. Warning chimes and bells/alarms/theft deterrent	Υ	Ν	R	×
43. Speakers	Υ	Ν	R	×	64. Bluetooth functionality	Υ	Ν	R	×
44. Dash lights/dimmers	Υ	Ν	R	×	65. MMI functionality and control buttons	Υ	Ν	R	×
45. Cup holders	Υ	Ν	R	×					
46. Steering wheel/lock/key/tilt/telescope	Υ	Ν	R	×	3.2 Left Front Interior	Meets	Audi R	equire	ments
47. Horn	Υ	Ν	R	×	66. Left front interior trim and door handle	Υ	Ν	R	×
48. Exterior mirror control, heater and folding function L/R	Υ	Ν	R	×	67. Left front visor/vanity mirror/light	Υ	Ν	R	×
49. Rear-view mirror/compass/auto-dimmer	Υ	Ν	R	×	68. Left curtain airbag	Υ	Ν	R	×
50. Dome and front courtesy lights	Υ	Ν	R	×	69. Left front seat airbag	Υ	Ν	R	×
51. Hood release mechanism	Υ	Ν	R	×	70. Left front power window/door lock	Υ	Ν	R	×
52. Trunk/tailgate release/kick open entry	Υ	Ν	R	×	71. Left front seat controls/power/memory function	Υ	Ν	R	×
53. Fuel door release	Υ	Ν	R	×	72. Left front seat heater	Υ	Ν	R	×
54. Accessory power socket	Υ	Ν	R	×	73. Left front seat ventilator	Υ	Ν	R	×
55. AM/FM radio, CD changer, SAT radio, AMI/Jukebox functionality	Υ	Ν	R	×	74. Left front massage seat function	Υ	Ν	R	×
56. Clock	Υ	Ν	R	×	75. Left front controls/vents	Υ	Ν	R	×
57. Windshield wiper controls	Υ	Ν	R	×	76. Left front carpet/floor mat/footwell	Υ	Ν	R	×
58. Defogger/defroster	Υ	Ν	R	×	77. Left front safety belt/height adjuster	Υ	Ν	R	×

3.2 Left Front Interior	Meets A	Audi Re	equire	ments
78. Left front seat cushion and cover	Υ	Ν	R	×
79. Driver seat headrest/headrest release/headliner	Υ	Ν	R	×
80. Left front door light/reflector	Υ	Ν	R	×
81. Left front headliner assist handle	Υ	Ν	R	×
3.3 Left Rear Interior	Meets A	Audi Re	equire	ments
82. Left rear interior trim and door handle	Υ	Ν	R	×
83. Left rear power window/door lock	Υ	Ν	R	×
84. Left rear seat heater and ventilator	Υ	Ν	R	×
85. Left rear seat massaging function	Υ	Ν	R	×
86. Left rear carpet, floor mat and footwell	Υ	Ν	R	×
87. Left rear safety belt	Υ	Ν	R	×
88. Left rear seat cushion and cover	Υ	Ν	R	×
89. Rear seat folding function	Υ	Ν	R	×
90. Left rear headrest, headrest release and headliner	Υ	Ν	R	×
91. Left rear door lights/reflector	Υ	Ν	R	×
92. Left rear window sunshade	Υ	Ν	R	×
93. Left rear side airbag	Υ	Ν	R	×
94. Left rear headliner assist handle	Υ	Ν	R	×
95. Rear armrest/ski sack	Υ	Ν	R	×
96. Rear controls/vents	Υ	Ν	R	×
97. Rear cup holders	Υ	Ν	R	×
98. Rear storage compartments	Υ	Ν	R	×
99. Rear window sunshade	Υ	Ν	R	×
100. Rear seat entertainment system	Υ	Ν	R	×
101. First aid kit in centre armrest	Υ	Ν	R	×
102. Centre headrest and release	Υ	Ν	R	×
103. Centre seatbelt	Υ	Ν	R	×
104. Child seat tethers and LATCH	Υ	Ν	R	×

3.4 Right Rear Interior	Meets A	Audi Re	equire	nents
105. Right rear interior trim and door handle	Υ	Ν	R	×
106. Right rear power window/door lock	Υ	Ν	R	×
107. Right rear seat heater and ventilator	Υ	Ν	R	×
108. Right rear seat massaging function	Υ	Ν	R	×
109. Right rear carpet, floor mat and footwell	Υ	Ν	R	×
110. Right rear safety belt	Υ	Ν	R	×
111. Right rear seat cushion and cover	Υ	Ν	R	×
112. Right rear headrest, headrest release and headliner	Υ	Ν	R	×
113. Right rear door lights/reflector	Υ	Ν	R	×
114. Right rear window sunshade	Υ	Ν	R	×
115. Right rear side airbag	Υ	Ν	R	×
116. Right rear headliner assist handle	Υ	Ν	R	×
3.5 Right Front Interior	Meets A	Audi Re	equirer	nents
117. Right front interior trim and door handle	Υ	Ν	R	×
118. Right front visor/vanity mirror/light	Υ	Ν	R	×
119. Right front power window/door lock	Υ	Ν	R	×
120. Right front seat controls/power/memory function	Υ	Ν	R	×
121. Right front seat heater and ventilator	Υ	Ν	R	×
122. Right front seat massaging function	Υ	Ν	R	×
123. Right front controls/vents	Υ	Ν	R	×
124. Right front dash	Υ	Ν	R	×
125. Right front seat airbag	Υ	Ν	R	×
126. Right curtain airbag	Υ	Ν	R	×
127. Glove box, lock and light	Υ	Ν	R	X
128. Right front carpet, floor mat and footwell	Υ	Ν	R	×
129. Right front safety belt/height adjuster	Υ	Ν	R	×
130. Right front seat cover and cushion	Υ	N	R	×
131. Right front headrest, headrest release and headliner	Υ	Ν	R	×
132. Right front door light/reflector	Υ	Ν	R	×
133. Right front headliner assist handle	Υ	Ν	R	×

	_							
4	n	EV	or	ior	of \	۵/	hi	ماء

4.1 Front Exterior	Meets A	udi Re	equire	ment
134. Front bumper	Υ	Ν	R	×
135. License plate bracket and filler panel	Υ	Ν	R	×
136. Check function of charging port and access panel (L/R) if applicabl	e Y	Ν	R	×
137. Parking sensors	Υ	Ν	R	×
138. Front headlight lens	Υ	Ν	R	×
139. Headlamps high/low beam	Υ	Ν	R	×
140. Marker lights, turn signals and daytime running lights	Υ	Ν	R	X
141. Parking and hazard lights	Υ	Ν	R	×
142. Fog/all weather lights	Υ	Ν	R	×
143. Headlamp washer spray heads and covers	Υ	Ν	R	×
144. Audi emblem	Υ	Ν	R	×
145. Grill condition	Υ	N	R	×
146. Lower right fascia grill	Υ	N	R	×
147. Front tow eye cover	Y	N	R	×
148. Lower centre grill	Y	N	R	×
149. Lower left fascia grill	· ·	N	R	×
150. Front hood condition and paint condition	Y	N	R	×
151. Front end alignment of panels (gaps)	Y	N	R	×
152. Windshield glass	Y	N	R	×
153. Windshield wipers	· ·	N	R	×
154. Windshield wipers	Y	N	R	×
155. Windshield washer spray nozzles	Y	N	R	×
156. Wet arm operation (if equipped)		N	R	
150. Wet ann operation (if equipped)	Y	N	R	X
				X
158. Hood struts	Υ	Ν	R	X
159. Audi advanced key	Υ	Ν	R	×
160. Automatic headlamp sensors	Υ	Ν	R	X
161. Check functionality of rain sensors	Υ	Ν	R	×
162. Check functionality of camera sensor	Υ	Ν	R	X
163. Electric door handles interior/exterior	Υ	N	R	×
164. Manual emergency release for electric door handles	Υ	Ν	R	×
165. Soft close function of all door locks	Υ	Ν	R	X
4.2 Left Front Exterior	Meets A	Audi Re	eauire	mer
166. Remote entry	Υ	N	R	X
167. Left front fender alignment	Υ	N	R	×
168. Left front side turn indicator light	Υ	N	R	×
169. Left pillars (A and B)	Y	N	R	×
170. VIN plate	Y	N	R	×
171. Left front side mirror housing, glass and flasher	· ·	N	R	×
172. Left front door panel alignment and paint	Y	N	R	×
173. Left front body mouldings	· ·	N	R	×
173. Left front body moutaings 174. Left front window glass	Y	N	R	×
174. Left front window glass 175. Left front window trim and mouldings	Y	N	R	×
				_
176. Driver exterior door handle	Y	N	R	>
177. Driver door lock cylinder (auto up/down/lock)	Y	N	R	X
178. Left front door hinge and alignment	Υ	N	R	X
179. Left front door seals	Υ	N	R	×
180. Left front door sill plate	Υ	N	R	×

	Meets A	Audi Re	equire	ment
L81. Left front side moulding	Υ	Ν	R	×
L82. Left front side rocker panel and trim	Υ	Ν	R	×
4.3 Left Rear Exterior	Meets /	Audi Re	equire	ment
183. Left rear door panel alignment and paint	Υ	N	R	X
184. Left rear door side moulding	Y	N	R	×
185. Left rear side rocker panel and trim	Υ	N	R	X
186. Left rear door window trim and mouldings	Y	N	R	X
187. Left rear door window class	Y	N	R	X
188. Left rear door handle	Y	N	R	X
189. Left rear child lock	Y	N	R	X
190. Left rear door hinge and alignment	· ·	N	R	×
191. Left rear door seals	Y	N	R	×
192. Left rear sill plate	· ·	N	R	×
193. Left rear C-pillar				
	Υ	N	R	×
194. Left rear quarter window glass	Υ	N	R	X
195. Left rear body panel alignment and paint	Υ	Ν	R	×
4.4 Rear Exterior	Meets	Audi Re	equire	ment
196. Rear end tailgate paint	Υ	Ν	R	×
197. Rear Audi emblem and tailgate trim	Υ	Ν	R	×
198. Rear window glass	Υ	Ν	R	X
199. Rear window defrost element	Υ	Ν	R	X
200. Rear camera	Υ	Ν	R	×
201. Tailgate/trunk hinges, struts and alignment	Υ	Ν	R	X
202. Trunk seal	Υ	Ν	R	X
203. Trunk/luggage compartment light	Υ	Ν	R	X
204. Compartment covers, hold-down latches	Υ	Ν	R	X
205. Roadside kit present	Υ	N	R	Х
206. Tire Mobility System (TMS) expiration date	Υ	Ν	R	X
207. Removable cargo cover	Υ	N	R	Х
208. Rear park sensors	Υ	Ν	R	Х
209. Rear parking, reverse, fog, all weather, hazard and tail lights	Υ	N	R	×
210. Rear marker lamps and turn signals	Υ	Ν	R	X
211. Rear brake lights	Υ	N	R	×
212. Rear bumper	Y	N	R	X
213. Rear exterior trunk release	· ·	N	R	×
214. License plate bracket and light	Y	N	R	×
215. Rear window wiper	Y	N	R	×
216. High-centre third brake light	Y	N	R	×
217. Rear window wiper arm	Y	N	R	×
·				
218. Rear window washer/spray head 219. Boot cover (cabriolet/roadster)	Υ	N	R	×
	Y	N	R	×
220. Retractable rear spoiler function	Y	N	K	X
4.5 Right Rear Exterior	Meets	Audi R	equire	men
221. Right rear quarter panel alignment and paint	Υ	Ν	R	×
222. Right rear panel trim pieces and mouldings	Υ	N	R	X

4.5 Right Rear Exterior	Meets Audi Requiremen				
224. Right rear quarter window glass	Υ	Ν	R	×	
225. Right C-pillar	Υ	Ν	R	×	
226. Right rear side rocker panel and trim	Υ	Ν	R	×	
227. Right rear door window trim and mouldings	Υ	Ν	R	×	
228. Right rear door window glass	Υ	Ν	R	×	
229. Right rear door paint and gap alignment	Υ	Ν	R	×	
230. Right rear exterior door handle	Υ	Ν	R	×	
231. Right rear child lock	Υ	Ν	R	×	
232. Right rear sill plate	Υ	Ν	R	×	
233. Right rear door hinge and alignment	Υ	Ν	R	×	
4.6 Right Front Exterior	Meets A	udi Re	quirer	nents	
234. Right pillar (A and B)	Υ	Ν	R	×	
235. Right front door panel paint and gap alignment	Υ	Ν	R	×	
236. Right front door handle	Υ	Ν	R	×	
237. Right front door lock	Υ	Ν	R	X	

	Meets A	udi Re	equirer	nents
238. Right front door sill plate	Υ	Ν	R	×
239. Right front door hinge and alignment	Υ	Ν	R	×
240. Right front door seals	Υ	Ν	R	×
241. Right front side rocker panel and trim	Υ	Ν	R	×
242. Right front window trim and mouldings	Υ	Ν	R	×
243. Right side mirror housing, glass and flasher	Υ	Ν	R	×
244. Right front side marker light	Υ	Ν	R	×
245. Right front trim pieces and mouldings	Υ	Ν	R	×
246. Right front fender alignment and paint	Υ	Ν	R	×
4.7 Top Exterior	Meets A	udi Re	equirer	nents
247. Sunroof glass and seals	Υ	Ν	R	×
248. Roof panel/luggage rack/roof rails	Υ	Ν	R	×
249. Roof antenna/SiriusXM/nav housing	Υ	Ν	R	×
250. Convertible top (if equipped)	Υ	Ν	R	×
251. Windscreen operation	Υ	Ν	R	×

5.0 Mechanical Components

5.1 Engine	Meets A	udi Re	equire	ments
252. Under hood insulation	Υ	Ν	R	×
253. Engine compartment labels EGR/PCV/high voltage	Υ	Ν	R	×
254. Tire pressure and recommended fuel label	Υ	Ν	R	×
255. Covers: engine compartment/cowl cover/emblems	Υ	Ν	R	×
256. Windshield washer fluid level	Υ	Ν	R	×
257. Hoses checked for air and fluid leaks	Υ	Ν	R	×
258. Power steering, engine oil	Υ	Ν	R	×
259. Check for water in the oil	Υ	Ν	R	×
260. Fuel injection system, fuel filter/lines	Υ	Ν	R	×
261. Throttle linkage/e-gas	Υ	Ν	R	×
262. Air filter	Υ	Ν	R	×
263. Accessory belt	Y	Ν	R	×
264. Power steering pump/hoses and fluid level	Υ	Ν	R	×
265. Oil level and condition	Y	Ν	R	×
266. Engine and transmission mounts	Υ	Ν	R	×
267. Engine and transmission seals and gaskets	Y	Ν	R	×
268. A/C compressor/lines/condenser	Υ	Ν	R	×
269. Visual leak inspection	Υ	Ν	R	×
5.2 Cooling System	Meets A	udi Re	equire	ments
270. Engine coolant reservoir cap	Υ	Ν	R	×
271. Engine coolant level	Υ	Ν	R	×
272. Cooling system pressure test	Υ	Ν	R	×
273. Radiator hoses upper/lower and heater hoses	Υ	Ν	R	×
274. Cooling fan, cooling fan motor	Υ	Ν	R	×
275. Radiator/thermostat	Υ	Ν	R	×
276. Upper core support, radiator housing	Υ	Ν	R	×
277. Water pump/belt (noise/leaks)	Υ	Ν	R	×
278. Check condition and presence of warning labels specific to the HV cooling system	Y	N	R	×

	Meets A	Audi Re	equire	ment
279. High-voltage system coolant level (see repair manual) if applicable	Υ	Ν	R	X
280. Test coolant for protection temperature (including HV cooling system)	em)Y	Ν	R	×
5.3 Transmission	Meets A	Audi Re	equire	ment
281. Transmission system condition	Υ	Ν	R	×
282. Transmission fluid auto/manual	Υ	Ν	R	X
5. Electrical System	Meets A	Audi Re	equire	nent
283. Visual inspection of 12V battery condition	Υ	Ν	R	×
284. Visual inspection of 12V wiring	Υ	N	R	X
285. Visual inspection of high-voltage battery, check condition of battery casing	Υ	N	R	×
286. Visual inspection high-voltage components and cables	Υ	Ν	R	×
287. Check signs of corrosion	Υ	Ν	R	×
288. Visual inspection of wire harnesses for wear and tear	Υ	Ν	R	×
5.5 Brake System	Meets A	Audi Re	equire	ment
289. Brake fluid reservoir cap	Υ	Ν	R	×
290. Brake fluid level/condition	Υ	N	R	×
291. Brake master cylinder and booster	Υ	Ν	R	X
292. Parking brake	Υ	N	R	X
293 . Parking brake cable and connection tension	Υ	Ν	R	X
294. Brake calipers and hoses	Υ	Ν	R	X
295. Electro-mechanical brake	Υ	Ν	R	×
296. Brake pads	Υ	Ν	R	×
Front left (mm) Rear left (mm) Rear right (m	m) F	ront r	ight (mm
Pad thickness 50%				
Rotor width (See ElsaPro)				
(See Fisal 10)	1			

6.0 Under the Vehicle

6.1 Undercarriage	Meets A	udi Re	equire	ments
297. Bumper flanges and brackets	Υ	Ν	R	×
298. Frame spot welds and seams	Υ	N	R	×
299. Sheet metal	Υ	Ν	R	×
300. Water damage	Υ	Ν	R	×
301. Front sub-frames and front side aprons	Υ	Ν	R	×
302. Centre support bearing	Υ	Ν	R	×
303. Brake lines	Υ	Ν	R	×
304. Bottom of front and rear bumpers	Υ	Ν	R	×
305. Lower splash shield	Υ	Ν	R	×
306. Lower engine mounts	Υ	N	R	×
307. Lower radiator hoses	Υ	Ν	R	×
308. Suspension arms and CV joints	Υ	Ν	R	×
309. Adaptive suspension systems	Y	Ν	R	×
310. Sway bars/links/bushings	Υ	Ν	R	×
311. Struts, shocks and springs	Y	Ν	R	×
312. Control arms and steering rack	Υ	Ν	R	×
313. Check visual condition of HV components (battery and cables)	Υ	Ν	R	×

, , , , , , , , , , , , , , , , , , , ,				
312. Control arms and steering rack	Υ	Ν	R	×
313. Check visual condition of HV components (battery and cables)	Υ	Ν	R	×
6.2 Exhaust System	Meets A	Audi Re	equirer	ments
314. Hangers and clamps	Υ	Ν	R	×
315. Exhaust pipes, catalytic converter and heat shield	Υ	Ν	R	×
316. Check for system leaks	Υ	Ν	R	×
317. Rear axle fluid level	Y	Ν	R	×

6.3 Transmission/Differentials/ Transaxle Seals and Gaskets				Meets Audi Requirements				
318. Engine/transmission/differentials/transaxle seals and gaskets				Υ	Ν	R	×	
319. Transmission lines				Υ	Ν	R	×	
320. Axle housing/final drive				Υ	Ν	R	×	
321. Transmission/mounts/control linkages				Υ	Ν	R	×	
322. Differential/Torsen/quattro®				Υ	Ν	R	×	
6.4 Tires and Wheels Meets Audi Requirements								
323. Wheels: run out/curb damage/finish/correct match/spare tire					Ν	R	×	
324. Tires: correct size/match/damage/Audi approved					Ν	R	×	
325. Tire tread depth and pressure (L/R)					Ν	R	×	
326. Speed and load rating				Υ	Ν	R	Х	
327. DOT #:	DOT #:	DOT #	:	DOT #	:			
Tread Depth	Inner (mm)	Middle (mm)	Outer (mm) Tir	Tire Pressure (PSI)			
Left front tire								
Left rear tire								
Right rear tire								
Right front tire								

7.0 PHEV Specific (e.g. A3 e-tron, Q5 TFSI e)	
7.1 Charging System Note: Check and confirm functionality of OEM charger and adapter cables. 331. Charging capsule (check for updates) 332. Check charging functionality of 120V cable Y N R X 333. Check charging functionality of 240V cable Y N R X 334. Wall clip brackets (check if available Y N R X 335. Ability to charge to a minimum of 80% Y N R X 336. Reset charging capacity in MMI to the recommended Owners manual value)	Meets Audi Requirements 337. Visual inspection of all potential equalization cables on all EV components 338. Visual inspection of TW High Voltage maintenance disconnect YNRX de-energize, re-energize connector, warning labels 339. High-voltage safety locks/warning labels/emissions/air conditioning YNRX 340. Check HV HVAC operation (monitor measuring value blocks for YNRX cooling circuit temperatures during operation)
8.0 Signatures	
All items checked have been thoroughly inspected and repaired by a regist Audi Certified Technician Signature Audi Certified Pre-Owned Manager Signature	Audi Service Manager Signature Date
Important: The above approval signatures must be completed for vehicle	to be entered into the Audi Certified Pre-Owned program.
Technician Notes	
Section Notes Output Output	
Front Rear	Left
Top	Right

Keep notes and a copy of the inspection and certification checklist in dealer customer file.